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## 2020-2021 CAASE Award Submission

## CAASE Awards Submission

**Submission Category:**

Community Impact Program (open to any community-based program)

**Submission Title:**

Sacramento County COVID19 MIH Project

**Contact Name:**

Michael Jones

**Organization:**

AlphaOne Ambulance Medical Services, Inc.

**Email:****Preferred**

mjones@alphaoneamb.com

**Number of Annual Service Requests:**

30,000

**Number of Ambulances:**

25

**Business Type (check all that apply):**

Business

Privately Held Corporation

**Project Participants (Names, Job Titles & Email Addresses of individuals involved in the project):**

Tom Arjil, President/CEO, tarjil@alphaoneamb.com Dan Husum, Director of Communications &amp;

Logistics, dhusmalphaneamb.com Mike Ryder, Business Development Manager,

mryder@alphaoneamb.com Countless Field Personnel and support staff

**Situational Analysis (Background of Project):**

As we all in the ambulance industry are aware the COVID19 pandemic brought on a multitude of challenges that were made increasingly difficult due to the uncertainty of the behavior of the virus. One of the most difficult challenges with a doubt was identifying and isolating COVID positive patients so that we could decrease widespread transmission. AlphaOne Ambulance has provided emergency services to our core customer base the Senior Living Communities (Assisted and Skilled Nursing), throughout the 10-year history as an organization. Through this time, AlphaOne has become a trusted partner and is often relied on to help solve many of these communities healthcare challenges. The most vulnerable people to COVID19 were undoubtedly the population residing within our senior living facilities, not only because of the demographic and health of our seniors but also the proximity in which they live. For these reasons it was imperative to provide a consistent, extensive, and timely testing solution for both the patients and caregivers. After identifying this crucial need we collaborated with Sacramento County Public Health, Sacramento EMS Agency, and the four Sacramento County Fire departments to form a solution.

**Project Goals:**

Provide the abundant amount of COVID19 testing required to ensure that long-term facilities could quickly identify and isolate positive patients and caregivers to limit transmission and ultimately reduce deaths.

**Planning & Implementation (describe process from the planning phase, including research, through implementation phase. Include the overall length of your project in weeks/months):**

The first interorganizational meetings took place on September 1, 2020. The immediate demand to get this project implemented did not afford the opportunity for much research but rather a collaborated effort by the many organizations involved to begin testing as quickly as possible. The numerous requirements of the program including developing protocols, training, hiring, accumulating of PPE and testing supplies. Simultaneously, a website was quickly built and shared to all the long-term care facilities so that they could understand the procedures and register for testing. Contracts were completed with all organizations as well as laboratories to process and return results. Testing went live on September 15, 2020. Ongoing innovations for better efficiencies were constantly implemented to ensure the most amount of testing possible was being conducted.

**Results (Did you achieve your goals? How did you measure results?):**

AlphaOne Ambulance staffed 3 MIH teams consisting of 2 EMTs to daily respond to long term care facilities throughout Sacramento County 7 days a week. At the peak of testing demand AlphaOne was collecting 2500 tests per week totaling more than 40,000 patients. We are still currently providing COVID19 testing to the long term care facilities and as of July 1, 2021 enhanced the program to include vaccination

**Impact (What impact has this project had on your service? Information can be given as narrative.**

However, if possible, please provide qualitative and quantitative information.):

**Budget (Did you have a budget? Budget numbers can be provided as a percentage of overall operating or departmental budget.):****Supporting Documents #1:****Supporting Documents #2:****Supporting Documents #3:****Supporting Documents #4:****Supporting Documents #5:****Supporting Documents #6:****Comments:****CAASE Awards Submission Fee:**

CAASE Awards Submission - \$100.00

General Section

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